



GUIDELINES ON SANITATION MANAGEMENT OF ITANAGAR CITY



Itanagar Municipal Corporation

“Sabka Sath, Sabka Vikas, Sabka Vishwas, Sabka Prayas”

-Narendra Modi

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Preface cum Annual Report

It is with hope, aspiration and commitment that this handbook on sanitation is being conceived. The endeavour is basically in accordance with IMC's objective for Clean and Green Itanagar and in compliance to the various PIL's and National Green Tribunal cases which has heavily come upon the State Government to beef up the sanitation management of the State. It has directed the State Government to immediately materialize the Sewerage treatment plant, Solid Waste management plant and rejuvenate the Polluted River of Itanagar city.

The above direction has come in the backdrop of the heavy penalty of more than 1 Crore imposed on Itanagar Municipal Corporation to materialize the above infrastructure within a stipulated time frame. Failure to which may end up in further severe penalty from National Green Tribunal.

National green tribunal has through the PIL no. **PIL/21/2021** of **Takam Diring** vs State of Arunachal Pradesh has directed the State Government, with the stakeholder i.e. Itanagar Municipal Corporation, Deputy Commissioner ICR, Deputy Commissioner Yupia, S.P Capital inter alia other stakeholders to frame a punitive provision (penalty) to impose fine upon the Garbage defaulter under Itanagar Municipal Corporation jurisdiction.

In the light of above and as per the penalty provision of Indore Municipal Corporation (IMC) and taking cues from Indore Municipal Corporation which is the best operated Municipal Corporation of India, a study tour was made to Indore and other established Municipal Corporation like Delhi, Guwahati, Rajasthan & Goa by Honorable Mayor and his team of Honorable Corporators. After the study tour, the Goa model which has been running successfully since last 10 years with its state of the art Solid waste management infrastructure was selected for remodeling it in (Chimpu Dapo Yarlo) under Itanagar Municipal Corporation. Accordingly, 10 Hectare of land has been acquired by IMC at Dapo Yarlo Chimpu and 10 hectare at Karsingsa for the establishment of Solid Waste Management Plant as per Solid Waste Management, Rule 2016.

The Approach Road of more than 5 km inside these locations is completed and the site development is 70% completed. As soon as the Solid Waste Management plants as proposed is approved, the State of art infrastructure at Itanagar for sanitation activities under IMC would be attainable and operational.

Some of the other major activities within one year under the leadership of **Honorable Mayor Shri Tamme Phassang** is as follows:

1. Sanitation activities in and around the city has been scaled up in all front whether it is Honorable Prime Minister visit program at Hollongi Airport Inauguration or in other normal days.
2. Earlier during off day like Sunday Sanitation activities were halted Now even on Sunday and Holidays the sanitation workers has been pressed in at all times for 24x7 sanitation waste collections.
3. There was shortage of sanitation vehicles to manage the Garbage. There for more than 50 vehicles were procured which includes:
 - i) Tipper
 - ii) JCB (excavator)
 - iii) Tractor
 - iv) Sweeping Machine
 - v) Compactor Machine
 - vi) Dumper
4. There was no workshop to park these sanitation vehicles, so, modern garage cum workshop has been constructed at Chimpu ward No-1with deployment of adequate mechanics for proper maintenance and use of the vehicles. Another workshop is coming up at Karsingsa.
5. IMC TOLL FREE number **0360 2954192** and IMC mobile Appliance “**IMC 101**” for garbage management has been launched and made operational for any Garbage related issue in the city. Through the TOLL-FREE no and the Mobile Appliance of IMC, garbage issues can be brought to the notice of the workers for intervention in the matter and for its early redressal. Many Garbage Complaints has been attended and remedied through mobile appliance and Toll-Free Number.
6. IMC Control Room has been operationalized by incorporating visual monitoring System for vehicles attached with chips and for synchronizing the complaints done through TOLL-FREE no, Mobile APP IMC101. Accordingly, supervisor in the monitoring room address and supervise the sanitation management.
7. GPS Chips has been installed in all the garbage vehicles of IMC. Through it Sanitation Vehicle movements and monitoring is done to check management of POL & ensure all garbage are attended 24/7.

8. State of art modern electric crematoriums cum burial ground has been made operational at Nirjuli.
9. City beautification through signage installing and Chauraha Development has been taken up by IMC in various locations in the city.
10. One Sewage treatment plant at Naharlagun and one Septic treatment plant Itanagar as per solid waste management rule 2016 is on the verge of completion.
11. Abattoir house (Slaughter house) as per Municipal guideline has been constructed at Chimpu. It is on the verge of completion.
12. DPR and Survey work for rejuvenation of all the polluted rivers and its tributaries like Pachin, Senkiview, Dikrong under IMC has been completed and waiting for its approval for initiating the project.
13. DPR and Survey of the modern underground integrated drainage and channels for whole of Itanagar from Banderdewa to Chimpu has been completed and submitted to Govt. of India under Ministry of Housing and Urban Affairs for approval.
14. Many small scale/Mini Park has been developed in various parts of Itanagar.
15. Two modern scientific parking facilities are coming up under IMC.
16. First operational parking facilities for public under IMC has been developed at Bank-Tinali, Itanagar (Techi Takar Parking lot).
17. Due to shortage of staffs there was problem in managing the garbage in the city. Therefore, in order to tide away the problem, 154 sanitary workers like sanitary drivers, garbage lifters, garbage supervisor, garbage sweepers etc., were recruited temporarily for a period of one year and because of which garbage management is running smoothly for 1 (one) year.
18. IMC office building was running temporarily from rented apartment at Niti Vihar because of which enormous problems existed as the manpower was fragmented. Under the initiative of Honorable Mayor, a new permanent Office of IMC has been finalized at Chimpu and it's on the verge of completion. Very soon IMC shall have its own office infrastructure which will enable smooth management of the city in coming days.
19. Many sanitation related infrastructure and civil works has been successfully completed within the span of 1 (one) year.
20. The Penalty provision which is being brought out in the handbook for the garbage defaulters has been modelled on the pattern of Indore Municipal Corporation, as per the direction of Honorable High Court. The necessary

claims and objection for period of 1 month has been already done through the Newspaper and it was also heavily promoted through the broadcasting in FM Radio in Itanagar and periodically through speakers installed by Smart City in various parts of the City.

21. IEC Activities by IMC:

Lots of IEC activities were done by IMC to create awareness about sanitation activities. In order to orient and enable behavior change among the general public, IMC had conducted programs such as:

- i) Essay Competition
- ii) Drawing competition
- iii) Quiz Competition
- iv) Marathon Race
- v) Skit show and dramas show.
- vi) Appointment of Ms. Arunachal Tengam Celine Koyu as brand Ambassador.
- vii) Road Shows in various parts of Itanagar.

22. Choking of drainage during monsoon, which creates devastation in the city was a perennial problem of the city. IMC intervened and cleared the choke points as part of Disaster management. A permanent remedy was done by construction of many drainages and channel.

23. Household-Survey

A very important task of household survey of all the Household under IMC has been initiated by IMC. With this major survey, duplicity is going to be checked and a parameter for measuring the yardstick of various projects in the city is going to be swift.

Last but not the least we appeal all the stakeholders to cooperate with IMC for its progress and growths. IMC being in infant stage is facing various bottlenecks, due to lack of resources, manpower, infrastructure etc. With the coming of age it is going to become one of the best managed exemplary municipality in the Country, which is IMC's ultimate dream. It can only happen with the blessing and cooperation of general citizens and stakeholders. IMC aspires to develop Itanagar city into a state of art City where garbage is managed scientifically and employment avenue is generated for unemployed youth, stupendous economic development activities are accelerated and it becomes an economic hub in Northeast India.

Kamlung Mosang

Hon'ble Minister
UD & Housing, F&CS, TP & ULBs,
Geo & Mines, LM&CA



सत्यमेव जयते



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MESSAGE

Sanitation has become a critical challenge in today's scenario. The problem of sanitation is more acute in the urban areas, where rapidly growing populations generate increasingly larger quantities of solid waste. According to the 12th Schedule of the 74th Constitutional Amendment Act of 1992, Urban Local Bodies (ULBs) are responsible for keeping cities and towns clean. However, Citizens also play an important role in maintaining and keeping the city clean. Hence, it is our foremost duty to keep our surroundings clean which will eventually lead to a clean environment as a whole.

It is pleasure to know that a Special Handbook titled, "**Guidelines on Sanitation Management**" for the people of Itanagar has been brought out by the Itanagar Municipal Corporation, highlighting the significance of Sanitation and Hygiene and duties of citizens with the aim of keeping the city clean and green. The handbook is intended to be used by every citizens of Itanagar for reference and understanding the basic duties and responsibilities with penalty provisions.

I am also confident that the handbook will be useful in implementing public behavioral change. I would also like to congratulate and appreciate Itanagar Municipal Corporation for their immense efforts and commitments in bringing a change towards a better city life for the denizens of Itanagar.

(Kamlung Mosang)

Message

Tamme Phassang

Hon'ble Mayor

Itanagar Municipal Corporation

Itanagar



Since the inception of Itanagar Municipal Corporation in the year 2019, the corporation has been dedicatedly imparting essential civic services in its jurisdiction and has fulfilled public anticipation in respect of solid waste management in the twin city.

Nevertheless, with rapid proliferation of human index in the city attributing of influx of additional civic function and activities, alike municipal bodies in other cities, Itanagar Municipal Corporation is aspired and pleased to introduce Solid Waste Management guidelines cum brochure which solely focuses on the do's/don'ts and penalty provision vis-à-vis Garbage Management in the city which emphasizes to the commitment of making Itanagar city Clean And Green and sets an epitome for other urban cities and our posterity.

Itanagar Municipal Corporation wishes the best and anticipates for full public co-operation in this global endeavour to make the world habitable.

A handwritten signature in black ink, appearing to read 'Tamme Phassang', written in a cursive style.

(Tamme Phassang)

Message

Biri Basang

Hon'ble Deputy Mayor

Itanagar Municipal Corporation



In today's generation **Solid Waste Management** is the greatest Challenge we are facing due to rapid population growth in the Capital, State, and Country as well as all over the World. Itanagar Municipal Corporation, (IMC) is challenging its task to keep the Capital of the State Green, Clean and Serenity that will invite and encourage maximum tourists to visit its beautiful and unique nature that God has given us.

IMC is a body that tries to lead a path to face the challenges of Waste product produced by every household. Such challenges can be over-come only and only through civilization and Cooperation of every single citizens feeling of owner of the Capital as their own properties. that glory will be our tomorrow and our future generation.

Leaders understand the task and never give up. Therefore, every citizen are leaders, let's together fight the challenges of Solid Waste Management in our City and be a Winner, not a loser.

A handwritten signature in black ink, consisting of stylized, cursive letters that appear to read 'Biri Basang'. The signature is written on a white background.

(Biri Basang)

Message from Secretary

UD & Housing, Town Planning and ULBs

Mitali Namchoom

*Secretary, UD & Housing and TPs & ULBs
Arunachal Pradesh*



Swachh Bharat Mission (SBM) was launched by the Hon'ble Prime Minister Narendra Modi on 2nd October 2014 to accelerate the efforts to achieve universal sanitation coverage and to put the focus on sanitation. Today, we are marking eight years of nation-wide campaign aimed at mass scale behavioural change and transformation with regards to basic sanitation and waste management.

Urban Sanitation is one of the central issues of the urban towns and it is crucial for us to go beyond access and start focussing on safer waste management to achieve holistic sanitation for all. Under the leadership of Hon'ble Prime Minister, the country has undertaken the most comprehensive, planned urbanisation programme which has been championing collaborative action towards scalable action.

Under Swachh Bharat Mission-Urban, Itanagar Municipal Corporation has been enabling inclusive and integrated sanitation services for Solid Waste Management in the city. Managing waste properly is essential for building sustainable and liveable city. Operating this essential municipal service requires integrated systems that are efficient, sustainable, and socially supported.

With the objective to achieve 100% garbage free, pollution free clean city the Handbook on *Guidelines on Sanitation Management* is prepared after series of consultations and with the help of Sanitation related Acts and provisions such as Solid Waste Management acts 2016, Construction and Demolition act 2016, Environment Protection act 1986, etc.

I would like to congratulate and appreciate the efforts put in by the officials of Itanagar Municipal Corporation for providing the guidelines to make the city clean and dirt free. My compliments to each and every member of the workforce who've left no stone unturned in the effective implementation of the mission. I hope and wish for the great success ahead.

Message

Likha Tejji (APCS)

Commissioner

Itanagar Municipal Corporation

Itanagar



For a clean and green Itanagar we need support and cooperation of all for garbage management. With the speedier growth of Itanagar into a big city it is also being constrained with various challenges in the growth of the city with regards to: -

- 1) Unplanned and haphazard growth of the city.
- 2) Unscientific planning of the city with lack of architectural design.
- 3) Beautification & aesthetic looks of the city.
- 4) Garbage management.
- 5) Rejuvenation of the streams and rivers etc.
- 6) Lack of discipline and protocol among the citizens for garbage management.
- 7) Improper drainage and other infrastructural in the city.

In order to overcome the above challenges Itanagar Municipal Corporation is working with all humility and dedication for a vibrant city life. Here we are bringing out a small guideline for regulating sanitation activities in the city. Therefore, I on behalf of Itanagar Municipal Corporation would like to request the denizens to cooperate in the enforcement of penalties to the violators so that some sort of discipline is brought to the behavior of the public. Your cooperation would greatly assist in making the city clean

A handwritten signature in black ink, consisting of stylized initials and a long, sweeping checkmark-like stroke.

(Likha Tejji)

Duties of waste generators as per the solid waste management rules 2016.

- 1) Every waste generator shall Segregate and store the waste generated by them in three separate streams namely bio-degradable, non-biodegradable and domestic hazardous wastes in suitable bins and handover segregated wastes to authorised waste pickers or waste collectors as per the direction or notification by the local authorities from time to time;
- 2) Wrap securely the used sanitary waste like diapers, sanitary pads etc., in the pouches provided by the manufacturers or brand owners of these products or in a suitable wrapping material as instructed by the local authorities and shall place the same in the bin meant for dry waste or non- bio-degradable waste;
- 3) Store separately construction and demolition waste, as and when generated, in his own premises and shall dispose off as per the Construction and Demolition Waste Management Rules, 2016; and
- 4) Store horticulture waste and garden waste generated from his premises separately in his own premises and dispose off as per the directions of the local body from time to time.
- 5) No waste generator shall throw, burn or burry the solid waste generated by him, on streets, open public spaces outside his premises or in the drain or water bodies.
- 6) All waste generators shall pay such user fee for solid waste management, as specified in the bye-laws of the local bodies.
- 7) Any person or the organiser organising events or gatherings shall ensure segregation of waste at source and handing over of segregated waste to waste collector or agency as specified by the local body.
- 8) Every street vendor and shops shall keep suitable containers for storage of waste generated during the course of his activity such as food waste, disposable plates, cups, cans, wrappers, coconut shells, leftover food, vegetables, fruits, paper, plastic, etc., and shall deposit such waste at waste storage depot or container or vehicle as notified by the local body.
- 9) All market associations shall, ensure segregation of waste at source by the generators as prescribed in these rules, facilitate collection of segregated waste in separate streams, handover recyclable material to either the authorised waste pickers or the authorised recyclers. The bio-degradable waste shall be processed, treated and disposed off through composting within the premises as far as possible.
- 10) All Educational and Institutional buildings, Multi-Purpose halls, Community halls etc., shall, ensure segregation of waste at source by the generators, facilitate collection of segregated waste in separate streams, handover recyclable material to

either the authorised waste pickers or the authorized recyclers. The bio-degradable waste shall be processed, treated and disposed off through composting within the premises or dispose off in separate bins for wet waste materials.

- 11) All hotels and restaurants shall, ensure segregation of waste at source, facilitate collection of segregated waste in separate streams, handover recyclable material to either the authorised waste pickers or the authorised recyclers. The bio-degradable waste shall be processed, treated and disposed off through composting or dispose off in separate bins for wet waste materials.



“HELP US TO HELP YOU”

Citizen's Do's

- 1) Segregate waste at source and handover on daily basis to authorized waste collectors
- 2) Practice decomposition at home for wet waste or bio-degradable waste.
- 3) Throw your garbage/waste in dustbin only to prevent littering.
- 4) Separate bins for both bio-degradable and non-biodegradable waste
- 5) collect the waste while travelling inside the vehicle pocket and throw by stopping near dustbin or a proper place
- 6) Report to municipality for burning, throwing, littering of MSW
- 7) Pay user fee for waste collection to authorized person
- 8) Educate or Spread awareness to dear and near ones to keep the surroundings and your city clean.
- 9) Conduct Interval Social Service in your area.
- 10) Try to reduce waste as much as possible.
- 11) Do buy only the amount you will need and use.
- 12) Always Follow Government Rules and Regulations
- 13) Use public toilets
- 14) Collect MSW in 3 different Bins
 - Dry-plastic, papers, straw,etc.
 - Wet-Kitchen waste etc.
 - Domestic hazards-Battery, CFL, LED, electronic waste, sanitary pads.
- 15) Coordinate and Help local authorities/urban local bodies (ULBs) in making the city clean and garbage free zone.
- 16) every building materials/debris shall be kept within its premises by the builder.



Citizen's Don'ts

- 1) Don't mix garbage in single bin
- 2) Don't mix sanitary waste and domestic hazardous wastes with other wastes
- 3) While traveling in vehicles or walking on road don't throw any wrapper, plastic bottle, plastic, paper or any waste on road.
- 4) Don't throw garbage into drain/streams/ or any water bodies/highway/streets.
- 5) Do not spit, ghutka, pan masala, tobacco etc., on roads or walls as it can spread viral disease.
- 6) Avoid practicing open defecation as it may cause spreading of various infectious diseases.
- 7) Don't throw any chemical waste or harmful in the public places or in water bodies.
- 8) Don't leave your domestic animals (cow, goat, sheep etc.,) on stray roads or highways as it causes littering and traffic congestion.
- 9) Under no circumstances shall the constructions waste or building material be placed on pavements, roads etc., so that it doesn't obstruct the traffic, pedestrian movements of citizens or drains.



TYPES OF WASTE AND SEGREGATION



Organic or Wet Waste
(Compostable)
Round bin only (Any Color)

Wrap in newspaper/
bio-degradable bag

Kitchen Waste

Vegetable/Fruit peels Cooked food/Leftovers Egg shells
Chicken/Fish bones Rotten Fruits/Vegetables Tissue
paper soiled with food Tea bags/Coffee grinds Leaf
plates/Bowls

Garden Waste

Fallen Leaves/Twigs, Pooja flowers/Garlands Weeds



Dry Waste
(Recyclable)
Keep separately, Not in any bin

Keep
separately in trash
room

● **Plastic** (Must be washed if soiled): Plastic covers/Bottles/Boxes,
Chips wrappers/Toffee wrappers, Plastic cups Milk/Curd packets

● **Paper** (Must be cleaned if soiled): Newspapers/Magazines,
Stationary/Junk mail, Cardboard cartons Pizza boxes, Paper
cups/Plates

● **Metal** (Handle with care): Aluminum foil containers Metal cans

● **Glass** (Handle with care): Unbroken glass bottles



E-Waste
(Electronic/Electrical)

Use separate
bins provided
in Society
Office

● **E-waste** (Handle with care) Batteries, CDs/Tapes,
Thermometers, Chargers/Cables,

● **Bulbs/Tube lights/CFLs**, (Hand-over separately)



Reject Waste
(Non-Compostable and
Non-Recyclable)

Please avoid
plastic bag

● **Sanitary Waste**(Wrap in newspaper)

Diapers/Sanitary napkins,Bandages, Condoms,
Nails, Used tissues, Medicines

● **Swept dust**

Sharps (Small quantities only, wrap in newspaper and
handover separately), Razors/Blades, Used syringes (Keep
the caps), Injection vials, Broken glass

● **Other** (Bigger items to be kept separately close to RED bins)

Rubber/Thermocol, Old mops/Dusters/Sponges,
Cosmetics/Hair, Ceramics/Wooden chips, Coconut shells



Construction Waste
(Non-Compostable and
Non-Recyclable)

Flat
owner/tenant
is responsible
to dispose off

● Large quantities of following items:
Rubble/Bricks/Flower pots, Paints/Cement powder

● Silt from drains Big broken glass

PENALTIES



S.no	Types of Violations	Violation/Section	Penalties
1.	Spreading of any kind of Dirt in Public place	SWM Rule, 2016.	Maximum Rs 2000/-
2.	Chemical waste or harmful matter in public places or in Drains	-----	Rs. 1000/-(one time)
3.	Leaving of animals on stray roads, littering and violating the cleaning provision	SWM Rule, 2016.	Rs. 1000/-(one time)
4.	Depositing/throwing of wastes, etc. in streets	Section 245, Sub-section (2), section 280, sub-section (3), APMCA, 2019	Rs 500
5.	Violation of dumping organic waste or kitchen waste directly into the drainage, sewage or storm water line of the area in various restaurant, hotels and other food related establishment	SWM Rule, 2016.	Work on the first violation of Rs. 1000/- and Rs.2000/- for the second violation, work on the activity as per rules.
6.	Use of restricted polythene foil/carry bags etc.,	SWM Rule, 2016.	Maximum Rs. 2000/-
7.	Dirt resulting from solid waste such as garbage types, plastics and other materials	SWM Rule, 2016.	Maximum Rs. 2000/-
8.	Violation of other provisions of solid waste management rules, 2016	SWM Rule, 2016.	Maximum Rs. 2000/-
9.	Non-segregation of dry/wet/chemical waste	SWM Rule, 2016.	First violation of Rs. 1000/- and Rs. 2000/- for second violation

10	Garbage stranded in 10-15 meters radius of residential and shop premises/office/premises/office /another establishment.	SWM Rule, 2016.	First violation of Rs.2000/- and Rs. 5000/- for second violation. Rs.10,000/- for 3 rd violation & cancellation of trading license. FIR, as per SWM act 2016.
11	Construction of latrines, etc. In a position where may be injured or water therein polluted	Section 198, Sub-section (2), APMCA, 2019	Rs.500
12	Throwing of garbage, household waste into water bodies/rivers/nallahs etc.	Section 222, APMCA, 2019	Rs.500
13.	Prohibition of willful or neglectful acts relating to water or sewage works	Section 222, APMCA, 2019	Rs.500
14	Through Garbage from running vehicle.		Rs.500
15	Prohibition on use of stream or well for disposal of polluting matter: <ul style="list-style-type: none"> • Permit of any poisonous, noxious or polluting matter in river, stream etc. • To impede the proper flow of the water of the stream. • Depositing of construction matters on the bank of any stream which can cause pollution or disturb natural flow of stream. 	Contravention of provisions of section 24, of WaterAct-1974	punishable with imprisonment for a term which shall not be less than [one year and six months] but which may extend to six years and with fine.
16	Restrictions on Existing and new outlets or discharges.: <ul style="list-style-type: none"> • no person shall, without the previous consent of the State Board, should 	Contravention of provisions of section 25& 26 of WaterAct-1974	punishable with imprisonment for a term which shall not be less than [one year and six months] but which

	establish any industry, any treatment plant and disposal system etc., which is likely to discharge sewage polluting the water, stream, river etc.,		may extend to six years and with fine.
17	<p>Construction and Demolition: On Environment Issues:</p> <p>a. Dumping of Malba in front of houses, parks or at any other public space has been banned and any violation</p> <p>b. Dumping waste in open spaces, riverbeds, canals and quarries.</p> <p>c. Penalty for not removing C & D waste</p> <p>d. For not segregating Construction and Demolition waste as specified.</p>	<ul style="list-style-type: none"> • C&D Rule, 2016. • Section 250, Sub-section (1) & section 280, sub-section (3) APMCA, 2019 • SWM Rule, 2016. • WaterAct-1974 	Rs. 1000/- (one time) Rs. 1000/- per dumper transportation charge extra

In case of failure to comply, the sanitation guideline **Rules 15 of Environment protection Act 1986** shall be invoked with Imprisonment up to 5 years with fine up to 1 Lakh.

- **Solid Waste Management Rule 2016.**
- **Water Act 1974.**
- **Bye laws of Itanagar Municipal Corporation**
- **Under the provision of Environment, Forest & Climate Change**
- **Environment Protection act 1986.**
- **Itanagar Municipal Corporation Act 2019**
- **The Exclusive order of IMC**
- **Construction and Demolition waste management rule 2016**

Charges to be collected for Solid Waste Management
ULB: Itanagar Municipal Corporations

S.no	Types of Generator	User fee per month (in Rs.)
1.	Residential Building	100
	1.1) Single storied	
	1.2) G+1	
	1.3) G+2 and above	
2.	Govt. Quarter (each Quarter)	100
2.	Flat in Apartments (each flat)	100
3.	Guest House/Dharamsala (Lodging only)	50 per room
4.	Hostel/paying guest (working women's hostel, private hostels etc.)	50 per bed
	4.1) 10-20 Beds	
	4.2) 20-50 Beds	
	4.3) 50- 100 Beds	
	4.4) 100 Beds and Above	
5.	Lodge/motels/Resorts	100 per room
6.	Hotels	
	6.1) Hotels without lodge	1200
	6.2) Upto 4 Star rated	3000
	6.3) 5 Star and above rated	5000
•	Hotels with Food and Lodge	100 per room
7.	Restaurant/Restaurant cum Bar	2000
	7.1) 10-50 Seated Capacity	
	7.2) 50-100 Seated Capacity	
	7.3) 100 Seated Capacity and above	
8.	Commercial establishments, shops, eating places (Dhabas/sweets shop/Coffee House etc.)	
	8A) Small Shopping complexes	1500
	• Big Shopping complexes	3000
	8C.1) Shop of Furniture/Jewellery	1000
	8C.2) Small sweet shop	400
	• Big Sweet shop	1000

	8C.3) Showroom (garments shoes, toys shop etc).	500
	8C.4) vegetable shop/fruits shop etc.	100
	8C.5) Small Beauty parlour/SALOON/SPA	200
	• Big Beauty Parlour and saloons	500
	8C.6) small Printing Press	300
	• Large Printing press (like flex printing, DTP etc.,)	600
	8C.7) Motor Vehicle spare parts/Service/Garage	500
	• Vehicle dealers and service centers	1000
	8C.8) Wine Shop	500
	8C.9) Transport Company	2000
	8C.10) Meat, Chicken & Fish shop	100
	8C.11) Street vendors/Hawkers	50
	8C.12) Weekly Market per vendor etc(per day)	50
	8C.13) pan shop small	100
	8C.14) pan Shop Big	200
	8C.15) Grocery Shop	200
	8C.16) Hardware dealer	500
	8C.17) Nursery/Flower shop	300
	8C.18) Small Fast food corners	400
	• Big Fast food Corners (KFC, Dominos etc.,)	3000
	8C.19) Juice shop	400
	8C.20) Dhabas on National Highways	800
	8C.21) New paper office cum press	2000
	8C.22) Poultry Farm	2000
	8D) Wholesale trade/ware housing/cold storage (occupied area)	1500
	8E) Commercial Offices, Government/private offices, Banks, Insurance offices etc.	500
	8F) Marriage Hall, festival Hall, Exhibition and fair hall, Open Space, Banquet (with temporary tent/onetime event/standard arrangement for functions.)	2000
	8G) Cinema/theatre	3000
9.	Industrial Building	
	9.1) Small Industries	3000
	9.2) Medium Industries	4000
10.	Educational Institutions (play School/ Coaching classes, school and Colleges) Both Govt. and Non-Govt.	
	10.1). Nursery School/Play School	1000

	<i>10.2) Coaching Centre</i>	200
	<i>10.3) Charitable Nursing College</i>	
	<i>10.4) Non- residential Primary School/upper primary School</i>	1000
	• <i>Residential School/upper primary School</i>	3000
	<i>10.5) Non-Residential Secondary School/high Secondary School</i>	1000
	• <i>Residential Secondary School/high Secondary School</i>	3000
	<i>10.6) Non- Residential College/University</i>	1000
	• <i>Residential College/University</i>	3000
11.	Health Services (clinic, Dispensary, Laboratory, Diagnostic Centers/pathological Center/ Hospital Nursing Home) only for MSW	
	<i>11.1) Nursing Home/Clinic</i>	2000
	<i>11.2) Big Hospital</i>	4000
	<i>11.3) Diagnostic Centre/Pathological Collection under Hospital</i>	300
	<i>11.4) Veterinary Hospital</i>	3000
	<i>11.5) Medical College</i>	4000
	<i>11.6) Nursing and Paramedical Institute</i>	4000
	<i>11.7) Pharmacy/medicine retailer</i>	500
	<i>11.8) Medicine Wholesaler</i>	1000
	<i>11.9) laboratory</i>	3000
12.	Petrol/Diesel Pump	500
13.	Clubs & Gyms	300

Who's Who

Shri Kamlung Mossang

*Minister UD & Housing & ULBs,
GoAP*

Shri Tamme Phassang

*Hon'ble Mayor
Itanagar Municipal Corporation
Itanagar*

Shri Biri Basang

*Hon'ble Deputy Mayor
Itanagar Municipal Corporation
Itanagar*

Smti Mitali Namchoom

*Secretary, UD & Housing and TPs & ULBs,
GoAP*

Shri Liyi Bagra

*Director ULBs
GoAP*

Shri Likha Tejji

*Commissioner
Itanagar Municipal Corporation
Itanagar*

Shri Datum Gadi

*Assistant Commissioner
Itanagar Municipal Corporation
Itanagar*

List of Honourable Corporators

S.no	Ward No.	Name of Supervisor	Contact no.
1	Ward No.01	Shri Lokam Anand	9436218979
2	Ward No.02	Shri Yagam Jomoh	7005332347
3	Ward No.03	Shri Gora Tarang	9436059864
4	Ward No.04	Smti. Techu Mema	8794974654
5	Ward No.05	Shri Bamang Taji	9436052330
6	Ward No.06	Shri Taz Gyamar	9366505473
7	Ward No.07	Shri Biri Basang	9366186552
8	Ward No.08	Shri Ruhi Tagung	9436090233
9	Ward No.09	Smti Pakyum Yana	7629926349
10	Ward No.10	Smti Yukar Yaro	8787578451
11	Ward No.11	Shri Gida Kanair	8132930730
12	Ward No.12	Smti Tai Yakia	8294864646
13	Ward No.13	Shri Tamuk Tagiang	8414920240
14	Ward No.14	Shri Gyamar Tuvu	9862982744
15	Ward No.15	Shri Tadar Hanghi	9856032052
16	Ward No.16	Shri Tarh Achak	9436258793
17	Ward No.17	Shri Tamme Phassang	9436041622
18	Ward No.18	Shri Kipa Takum	9436897585
19	Ward No.19	Shri Tarh Nachung	9436269090
20	Ward No.20	Shri Arun Kipa Loram	7005035578

List of Officers Under Itanagar Division Dealing with Sanitation Activities:

Sl.no	Name	Designation	Duty Place	Contact no
1.	Er. Bengia Kame	Executive Engineer	Itanagar Division	9436040772
2.	Er. Yumlam Tach	Assistant Engineer	ISD-I	9402974162
3.	Er. Nabam Sony	-do-	ISD-II	8132801449
4.	Er. Techi Yami	-do-	ISD-III	9774160254
5.	Er. R.C Patwari	Junior Engineer	ISD-I	6000191076
6.	Er. Yuwa Taluk	-do-	ISD-II	7005853264
7.	Er. Taring Monika	-do-	ISD-III	8837044924

List of Officers Under Naharlagun Division Dealing with Sanitation Activities:

Sl.no	Name	Designation	Duty Place	Contact no
1.	Er. Yumlam Take	Executive Engineer	Naharlagun Division	9436055445
2.	Er. Techi Juna	Assistant Engineer	NSD-I	9436242094
3.	Er. Bamang Sanjay	-do-	NSD-II	9436897980
4.	Shri. Lham Tashi	Assistant Laboure Officer	IMC Office	9436042832
5.	Er. Boria Kojum	Junior Engineer	NSD-I	7005918633
6.	Er. Ngurang Gunia	-do-	NSD-II	8729981270
7.	Er. Tarak Apang	-do-	NSD-III	8730944339

Mobile Application for Garbage Management



FOR ANY PUBLIC GRIEVANCE

Toll Free No: 18003453173

Land Line no: 03602954192



Benefit of Mobile Application

- Citizen will be able lodge complain Unattended garbage thrown in public places which IMC will response Instantly.
- Citizen can now directly access to any kind of Certificate i.e., death, Birth, Marriage, & trading License.
- Citizen can now track the nearest vaccination center.
- Many more features to be added as per citizen grievance.



Gallery



The opening of New Kiosk-cum-Customer service point, Ward-14 Dokum Colony, Naharlagun



Unveiling the statue of Mahatma Gandhi ji at Bank Tinali, Itanagar



Flag off of Garbage vehicle



Social service: Cleaning Service



Inauguration of Electric cum Gas Crematorium at Nirjuli.



Inauguration Signages at Itanagar.



Approach Road to New Solid Waste Management Plant site at Dapo Yarlu, Chimpu is under underway (Total Area 10 hectare)